

Report **Motor Claims** through:  
Email [motorclaims@britam.com](mailto:motorclaims@britam.com),  
Call: 0705 100100  
Download claim form from  
[ke.britam.com/help-centre/file-a-claim](http://ke.britam.com/help-centre/file-a-claim)

Report **Non- Motor Claims** through:  
Email non [motorclaims@britam.com](mailto:motorclaims@britam.com),  
Call: 0705 100100  
Download claim form from  
[ke.britam.com/help-centre/file-a-claim](http://ke.britam.com/help-centre/file-a-claim)

We will acknowledge receipt of your notification on email

We will advise on your  
claim Number/reference  
and the documents  
required within 24 hours

We will advise you on progress  
and any further process on  
email