

## Medical insurance customer onboarding process

WhatsApp No. **0793 304927**

Email: [contactcentermedical@britam.com](mailto:contactcentermedical@britam.com)

Call: **0709 165000**

### New Customers

#### How to get your cover

Take screenshot of the following and share on email or WhatsApp:

- ID and KRA Pin
- Filled application form
- Medical report

### Renewal

#### Pay premium

Share payment information on WhatsApp or Email.

### Confirmation on receipt of documents

We will call/email/text you to confirm receipt of your documents and request you to proceed with premium payment within 24 hours

### Premium payment

#### MPESA

Pay bill Number **584065**, Account number is your member Number eg **114000012345**

#### Direct Bank Transfers:

#### ABSA BANK KENYA PLC

Ac. Name: **Britam General Insurance Kenya Limited**

**Account No. Kes. 0755782424**

**Swift Code: BARCKENX**

**Bank branch: Moi Avenue**

**Banking code: 03075**