

Britam

With you every step of the way

REQUEST FOR PROPOSAL (RFP)

PROVISION OF ONLINE ENTERPRISE PHYSICAL SECURITY AWARENESS TRAINING SERVICES

RFP-2026-004/002

Release Date: 23rd April 2026

Last Date for Receipt of bids: 8th May 2026, 4:00 PM EAT

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EXPRESSION OF INTENT TO PARTICIPATE IN TENDER

This form is to be completed on receipt of the tender document from Britam Holdings Plc.

This page is to be completed immediately and scan copy in PDF format e-mailed to

tenders@britam.com. The data contained in this form will be used to send out any addenda that may arise. Firms that do not register their interest by completing this form may not be sent addenda that may arise.

Name of the firm's representative completing this form:

Firm's Name: _____

Address: _____

Tel No: _____

Email Address: _____

Signature: _____ Date: _____

Signed by (Name): _____

Position in Firm: _____

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1.0. Background

Britam Holding PLC and its subsidiaries (‘the Group’) and hereafter referred to as ‘Britam’ is a leading diversified financial services group, listed on the Nairobi Securities Exchange (NSE). The group has interests across the Eastern and Southern Africa region, with operations in Kenya, Uganda, Tanzania, Rwanda, South Sudan, Mozambique and Malawi. The group offers a wide range of financial products and services in Insurance, Asset management, Banking and Property. The Group offers a wide range of products and services to individuals, small businesses, corporations and government entities. The range of products includes life insurance, pensions, health insurance, and general insurance through its insurance businesses in the region. The financial solutions include unit trusts, investment planning, wealth management, offshore investments, retirement planning and discretionary portfolio management which are offered through its asset management business. In addition, the company carries out property development and has substantial investments in the banking sector. For More information, please visit <http://www.britam.com>.

1.1. RFP Terms and Conditions

The Bidder shall be held to have examined the RFP documents carefully and must be satisfied that the RFP is fully understood. The Bidder must clearly understand that all information given by Britam is expressly without guarantee. The Bidder shall be deemed to be fully satisfied as to the correctness and sufficiency of this RFP before submitting their proposal. Failure by the Bidder to read and thoroughly examine the RFP will not excuse any failure to comply with the requirements of the RFP or any resulting agreement, nor will such failure be a basis for claiming additional compensation. Failure to comply with the requirements contained in this RFP may result in the rejection of the Bidder’s proposal.

These RFP terms and conditions and the other provisions contained in this RFP may be, at Britam’s sole discretion, made a part of, and govern any Agreement resulting from, this RFP. For the avoidance of doubt, Bidders are not permitted to disclose any Confidential Information including this RFP to any third party without the prior written approval of the Head of Procurement, Britam.

1.2. Acknowledgement of Bidding Documents

Each bidder is required to acknowledge receipt of the RFP, and notify his/her intention to participate in the tendering process by email to Britam through tenders@britam.com within **three (3) working days of receipt** of the RFP; the mail should include the signed registration template above on **Page 2**.

The Tender submission closes on or before **Friday, 8th May 2026, 4.00 PM**.

Failure to do so shall be perceived as an intention not to submit a bid and the Bidder will be eliminated from the bid process and required to destroy the RFP document in keeping with confidentiality requirements.

1.3. Bid Preparation and submission

Bid documents should be sent in plain sealed envelopes addressed as follows:

RFP For Provision of Online Enterprise Physical Security Awareness Training Services RFP-2026-004-002

All Tenders may also be posted/ delivered earlier than the deadline to the email below:

tenders@britam.com

with a clear subject line "*RFP FOR PROVISION OF ONLINE ENTERPRISE PHYSICAL SECURITY AWARENESS TRAINING SERVICES RFP-2026-004-002*"

Offers must be submitted in two separate documents, 1(one) technical- and 1 (one) commercial bid, password protected and clearly identified as:

- The file with the technical proposal should be identified as follows:
NAME OF THE COMPANY, TECHNICAL PROPOSAL FOR PROVISION OF ONLINE ENTERPRISE PHYSICAL SECURITY AWARENESS TRAINING SERVICES.
- The file with commercial proposal should be identified as follows:
NAME OF THE COMPANY, COMMERCIAL / FINANCIAL PROPOSAL

Britam shall be entitled to reject any proposal received after the due date and time. No extension of the closing date and time shall be allowed or granted by Britam. A two-stage procedure will be adopted by the Company to evaluate the proposals, with the technical evaluation of all proposals received in time being completed prior to any financial proposal being evaluated.

1.4. Relevant Information to Bidders

Britam invites proposals from qualified service providers to design, develop, and deliver an Online Enterprise Physical Security Awareness Training Program for approximately 1,000 employees across multiple countries where Britam operates.

The program must deliver engaging, interactive, and measurable training that improves employees' awareness of physical security risks, personal safety, workplace threats, and emergency preparedness.

1.5. Cost of bidding

The Bidder shall bear all costs associated with the preparation and submission of its bid, and Britam will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the bidding process.

1.6. Point of Contact

All enquiries or correspondence concerning the details or clarifications of this tender should be addressed, by e-mail to the procurement manager on tenders@britam.com. The subject on the email should be; **"CLARIFICATION ON THE RFP FOR PROVISION OF ONLINE ENTERPRISE PHYSICAL SECURITY AWARENESS TRAINING SERVICES"**

- i. All responses from Britam to the Bidder shall be channeled through tenders@britam.com.
- ii. It is the responsibility of the Bidder to obtain any further information required to complete this RFP.
- iii. Any clarification requests and their associated response will be circulated to all Bidders.
- iv. All clarifications must be sought at the **latest 3 days prior to the closure** of this RFP.

2.0 Background

Britam Holdings PLC and its subsidiaries (“the Group”) is a leading diversified financial services group listed on the Nairobi Securities Exchange (NSE), with operations across Eastern and Southern Africa including Kenya, Uganda, Tanzania, Rwanda, South Sudan, Mozambique, and Malawi. The Group provides a wide range of financial products and services such as life insurance, general insurance, health insurance, asset management, wealth management, pension administration, and property development. Given its multi-country operations and distributed workforce, maintaining strong physical security awareness among employees is a critical component of Britam’s enterprise risk management framework.

Employees routinely interact with corporate facilities, customer environments, public spaces, and travel locations, exposing the organization to risks such as unauthorized facility access, insider threats, asset theft or loss, workplace incidents, employee safety risks, and emergency situations. To strengthen its security culture and enhance its risk management capabilities, Britam intends to implement an enterprise-wide online physical security awareness training program aimed at improving employee awareness, vigilance, and safe workplace practices across the Group.

3.0 Objectives of the Engagement

The objective of this engagement is to design, develop, and deliver an enterprise-wide physical security awareness training program for Britam employees across multiple countries.

The program aims to:

- Improve employee awareness of physical security risks
- Strengthen situational awareness and vigilance
- Promote safe workplace behaviors
- Enhance incident reporting and prevention
- Improve employee personal safety practices

The program must be engaging, interactive, measurable, and scalable across multiple countries and employee groups.

4.0 Scope of Work

The selected vendor will design, implement, and support an **online enterprise security awareness training program** accessible to Britam employees across all operational locations.

The scope includes:

3.1 Training Program Development

The vendor shall:

- Design structured training modules
- Develop scenario-based learning materials
- Provide interactive training simulations
- Include knowledge assessments and quizzes
- Provide completion certificates

Training content should be customized to reflect **corporate office environments, branch environments, and field operations.**

3.2 Learning Management Platform (LMS)

The proposed solution must include a **secure digital learning platform** capable of:

- Hosting online training modules
- Tracking training completion
- Managing employee enrollment
- Generating training analytics and reports

The platform must support:

- Web-based learning
- Mobile learning
- Remote access
- Scalable deployment

The platform should preferably support **SCORM or xAPI learning standards.**

3.3 Accessibility

The training platform must support:

- Desktop access
- Mobile access
- Remote access for field employees

- Low bandwidth environments
- Cross-country deployment

5. Training Program Framework

The awareness program should cover the following four core pillars.

a) PILLAR 1 - Workplace & Facility Security

This pillar focuses on protecting corporate premises, employees, and assets. Key Risk Areas

- Unauthorized access and tailgating
- Badge misuse or sharing
- Insider threats
- Theft of corporate assets
- Unauthorized visitors
- Exposure of confidential information

Training Topics

- Access control awareness
- Visitor management procedures
- Tailgating prevention
- Insider threat awareness
- Asset protection and theft prevention

b) PILLAR 2 - Personal Safety & Travel Security - This pillar focuses on employee safety outside-controlled office environments.

Key Risk Areas

- Street crime and robbery
- Travel risks in unfamiliar locations
- Ride-hailing risks
- Hotel safety concerns
- Opportunistic theft

Training Topics

- Situational awareness in public spaces
- Safe commuting practices
- Travel risk awareness

- Hotel security practices
- Ride-sharing safety

c) PILLAR 3- Threat & Incident Awareness - This pillar builds employee capability to detect and report suspicious activities.

Key Risk Areas

- Suspicious individuals
- Unattended packages
- Social engineering attempts
- Workplace threats or harassment
- Surveillance or reconnaissance activities

Training Topics

- Suspicious behavior indicators
- Suspicious package awareness
- Recognizing surveillance activities
- Workplace violence warning signs

d) PILLAR 4 - Environmental & Operational Risks - This pillar focuses on safety hazards and emergency preparedness.

Key Risk Areas

- Fire hazards
- Flooding and severe weather
- Electrical hazards
- Emergency evacuation
- Workplace safety incidents

Training Topics

- Fire safety awareness
- Emergency evacuation procedures
- Hazard reporting
- Flood and severe weather preparedness

5.0 Target Audience

The training program will target approximately 1,000 employees. Across the following countries:

- Kenya
- Rwanda
- Uganda
- Tanzania
- Mozambique
- South Sudan
- Malawi

6.0 Qualifications and Experience

Vendors responding to this RFP must demonstrate:

- Experience delivering enterprise security awareness training
- Capability to deliver online learning solutions at scale
- Experience supporting organizations with multi-country operations
- Capability to customize training content

Experience supporting financial institutions or multinational organizations will be an added advantage.

6.1. IMPLEMENTATION REQUIREMENTS

The vendor will be responsible for:

- Training program design
- Platform deployment
- Content customization
- User onboarding
- Technical support

6.2 REPORTING AND ANALYTICS

The solution must provide detailed reporting capabilities including:

- Employee training completion rates
- Department participation

- Country participation
- Knowledge test results
- Training progress tracking

Reports should be exportable in standard formats such as Excel or PDF

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7.0 Proposal Deliverables

Vendors must submit a technical proposal including:

Company Profile

- Company background
- Core services
- Relevant experience

Product / Platform Overview

- LMS features
- Security features
- Mobile compatibility
- Reporting capabilities

Training Methodology

- Training design approach
- Example training modules
- Content customization capabilities

Implementation Plan

- Project timeline
- Rollout approach
- Support model

Project Team

- Key personnel
- Qualifications
- Relevant experience

References

Provide details of at least three similar projects completed within the past three years.

7.1 Financial Proposal

The financial proposal must clearly outline:

- Platform licensing fees
- Per-user training cost
- Implementation cost
- Content customization costs
- Support and maintenance costs
- Applicable taxes

FINAL

8.0 SECTION 4 – GENERAL CONDITIONS OF CONTRACT

8.1 Introduction

Specific terms of contract shall be discussed with the bidder whose proposal will be accepted by the Company. The resulting contract shall include but not be limited to the general terms of contract as stated below from 3.2 to 3.14.

8.2 Award of Contract

Following the opening and evaluation of proposals, the Company will award the Contract to the successful bidder whose bid has been determined to be substantially responsive and has been determined as the best evaluated bid. Britam will communicate to the selected bidder its intention to finalize the draft conditions engagement in consultation with the bidder.

8.3 Application of General Conditions of Contract

These General Conditions (sections 3.2 to 3.14) shall apply to the extent that they are not superseded by provisions in other parts of the Contract that shall be signed.

8.4 Bid Validity Period

Bidders are requested to hold their proposals valid for one hundred and eighty (180) days from the closing date for the submission.

8.5 Non-variation of Costs

The prices quoted for the service and subsequently agreed and defined in the contract shall be held fixed for the contract period.

8.6 Delays in the Bidder's Performance

- 8.6.1 Delivery and performance of the Services shall be made by the successful Bidder in accordance with the time schedule as per Agreement.
- 8.6.2 If at any time during the performance of the Contract, the Bidder should encounter conditions impeding timely delivery and performance of the Services, the Bidder shall promptly notify the Company in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the Bidder's notice, the Company shall evaluate the situation and may at its discretion extend the Bidder's time for performance, with or without liquidated damages, in which case the extension shall be ratified by the parties by amendment of the Contract.
- 8.6.3 Except in the case of "force majeure" as provided in Clause 3.14, a delay by the Bidder in the performance of its delivery obligations shall render the Bidder liable to the imposition of liquidated damages pursuant to Clause 3.8.

8.7 Liquidated damages for delay

The contract resulting from this RFP shall incorporate suitable provisions for the payment of liquidated damages by the bidders in case of delays in performance of contract.

8.8 Penalties for Delayed Delivery

Failure to meet each and any of the deadlines set out in the above Service Levels, will result in penalties for the Bidder.

a) If the Supplier fails to comply with the delivery date laid down in the RFP/contract (whichever applies) she/ he will be liable to pay a penalty of 2.5% per day of the Contract Price

b) The total amount of penalties to be recovered from the Supplier shall automatically be deducted from the Contract price and Britam shall inform the Supplier of the amount to be deducted.

c) Penalties for late delivery shall become payable by the mere fact of the expiry of the agreed time limit and Britam shall not give formal notice to the Supplier of such expiry of delivery date.

d) The detailed amount of penalties shall be notified to the Supplier who may object within 15 days from the date of receipt of the notification. If the Supplier fails to object within the period, he shall be deemed to have accepted the penalties.

8.9 Governing Language

The Contract shall be written in the English Language or such primary business language that is in use in the jurisdiction where the company is located. All correspondence and other documents pertaining to the Contract which are exchanged by the parties shall also be in English and/or primary business language.

8.10 Applicable Law

The agreements arising out of this RFP shall be governed by and construed in accordance with the local laws of the respective countries and the parties submit to the exclusive jurisdiction of the local country Courts.

8.11 Bidder's Obligations

8.11.1 The Bidder is obliged to work closely with the Company's staff, act within its own authority, and abide by directives issued by the Company that are consistent with the terms of the Contract.

8.11.2 The bidder should provide the necessary certifications and documentation(s) to show their eligibility.

8.11.3 The Bidder will abide by the job safety measures and will indemnify the Company from all demands or responsibilities arising from accidents or loss of life, the cause of which is the Bidder's negligence. The Bidder will pay all indemnities arising from such incidents and will not hold the Company responsible or obligated.

- 8.11.4 The Bidder is responsible for managing the activities of its personnel, or subcontracted personnel, and will hold itself responsible for any misdemeanors.
- 8.11.5 The Bidder will not disclose the Company's information it has access to, during the course of the work, to any other third parties without the prior written authorization of the Company. This clause shall survive the expiry or earlier termination of the contract.

8.12 The Company's Obligations

In addition to providing Bidder with such information as may be required by the bidder to complete the bid submission, Britam shall,

- (a) Provide the Bidder with specific and detailed relevant information concerning the requirements;
- (b) In general, provide all information and access to Company's personnel;
- (c) make available to the Bidder, for the Bidder's use in fulfillment of this Agreement, conventional office facilities for use by the employees of Bidder, if agreed and required; and
- (d) Appoint a coordinator who shall arrange any access to its information and staff required by Bidder for its performance under the contract, if agreed and required.

8.13 Confidentiality

The parties undertake on behalf of themselves and their employees, agents and permitted subcontractors that they will keep confidential and will not use for their own purposes (other than fulfilling their obligations under the contemplated contract) nor without the prior written consent of the other disclose to any third party any information of a confidential nature relating to the other (including, without limitation, any trade secrets, confidential or proprietary technical information, trading and financial details and any other information of commercial value) which may become known to them under or in connection with the contemplated contract. The terms of this Clause shall survive the expiry or earlier termination of the contract.

8.14 Force Majeure

Definition of Force Majeure

For the purposes of this Agreement, "**Force Majeure**" means an event which could not reasonably have been avoided by a diligent party in the circumstances, which is beyond the reasonable control of a party and which makes a party's performance of its responsibilities hereunder impossible or so impractical as reasonably to be considered impossible in the circumstances and includes, but is not limited to, war, riots, civil disorder, earthquake, storm, flood or adverse weather conditions, strikes, lockouts or other industrial action, terrorist acts, confiscation or any other action by government agencies.

- **Negligence and intentional acts**

Force Majeure shall not include any event which is caused by the negligence or intentional action of a party or such party's permitted subcontractors or agents or employees, or by a failure to observe good professional practice.

- **Financial constraints**

Force Majeure shall not include insufficiency of funds or failure to make any payment required hereunder.

- **Performance excused**

The failure of a party to fulfill any of its obligations hereunder shall not be considered to be a breach of, or default under, this Agreement insofar as such inability arises from an event of Force Majeure, provided that the party affected by such an event has taken all reasonable precautions, due care and reasonable alternative measures, all with the objective of carrying out the terms of this Agreement.

- **Duty to mitigate**

A party affected by an event of Force Majeure shall take all reasonable measures to remove such party's inability to fulfill its obligations hereunder with a minimum of delay. The parties shall take all reasonable measures to minimize the consequences of any event of Force Majeure.

- **Notification**

A party affected by an event of Force Majeure shall notify in writing the other party of such event as soon as possible, and in any event not later than five (5) days following the occurrence of such event, providing evidence of the nature and cause of such event, and shall similarly give notice of the restoration of normal conditions as soon as possible.

- **Consultation**

Not later than thirty (30) days after Supplier, as a result of an event of Force Majeure, has become unable to discharge a material portion of the Contract or Operations, the parties shall consult with each other with a view to agreeing on appropriate measures to be taken in the circumstances.

8.15 Dispute resolution

8.15.1 Amicable Settlement

The parties shall use their best efforts to settle amicably any dispute arising from or in connection with the agreement(s) resulting out of this RFP or the interpretation thereof.

8.15.2 Arbitration

- If the dispute has not been settled pursuant to the mediation within ten (10) days from when the mediation was instituted, any party may elect to commence arbitration. Such arbitration shall be referred to arbitration by a single arbitrator to be appointed by agreement between the Parties or in default of such agreement within fourteen (14) days of the notification of a dispute, appointed as shall be agreed in the contract. The place and seat of arbitration shall be in the Capital City of the relevant country and the language of

arbitration shall be English. The arbitration shall be conducted in accordance with the laws of the country where the dispute arose/jurisdiction of the respective company.

- To the extent permissible by Law, the determination of the Arbitrator shall be final, conclusive and binding upon the Parties hereto. Pending final settlement or determination of a dispute, the Parties shall continue to perform their subsisting obligations hereunder.
- Nothing in this Agreement shall prevent or delay a Party seeking urgent injunctive or interlocutory relief in a court having jurisdiction.

8.16 Payment Terms

Payment shall be on the Company's Standard payment terms which are 30 days after invoice date and after completion of works. Invoicing shall be at the certified completion as stipulated in the agreed project plan incorporated into the resultant contract.

Britam will not make any payments in advance. Britam will issue an LPO for all services required and the LPO will be paid 30 days from receipt of invoices in arrears. Britam will not accept partial deliveries and neither will it make partial payments.

8.17 DATA PROTECTION AND CYBERSECURITY

The vendor must ensure the protection of employee data and comply with applicable regulations including:

- Kenya Data Protection Act
- Other applicable data protection laws within jurisdictions where Britam operates

The platform must implement appropriate cybersecurity controls including:

- Secure user authentication
- Data encryption
- Access controls
- Secure hosting infrastructure

9.0 Trade References (per country)

Please provide in the table below details of at least five (5) projects you have undertaken relevant to the job you are bidding for performed over the last three (3) years, or that are relevant to this RFP document.

No	Customer Organization (name)	Customer contact name and phone number	Contract reference and brief description:	Date contract awarded	Value of businesses transacted: (USD)
1.					
2.					
3.					
4.					
5.					

10.0 EVALUATION

Mandatory Requirements

You shall be required to attach the following mandatory documents *where applicable*.

- i. Certificate of Incorporation
- ii. Trading Certificate/Annual firm's license where applicable
- iii. TAX PIN Certificate and any Tax Exemption Certificates.
- iv. Certificate from relevant authorities where applicable
- v. Valid and current Tax compliance certificate (verifiable through the TCC checker)
- vi. List of Directors, telephone and their postal address
- vii. A copy of your most recent audited accounts (for the last three years)
- viii. Britam Supplier Code of Conduct (document to be provided to accompany this RFP).
- ix. Britam Business Litigation and Probity; and Lead Time and Credit Period Declaration Form
- x. Britam Non-Disclosure Agreement.
- xi. 10.1. Technical Evaluation Criteria
- xii. Proposals will be evaluated based on the following criteria.

Evaluation Criteria	Weight
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Vendor Experience	20%
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Training Methodology	25%
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Evaluation Criteria Weight

Platform Capability	25%
Implementation Approach	10%
Client References	10%
Financial Proposal	10%

- xiii. Britam reserves the right to request vendor demonstrations as part of the evaluation process.
- xiv.

NB: Attach all the above documents

(a) General Requirements

1. The returned documents must be bound and clearly marked as per clause **1.3. Bid preparation and submission**.
2. Britam will examine the documents to determine completeness, general orderliness and sufficiency in responsiveness.
3. Bidders shall not contact Britam on the matter relating to the tender process from the time of submission to the official communication of the results. Any attempts by the supplier to influence Britam in the evaluation shall result in disqualification of their application as suppliers.
4. The Bidders should have registered offices and Britam reserves the discretion of visiting physical premises from which the applicant conducts business if so desired to confirm existence and capability to deliver the services.

11.0 Declaration

I declare that to the best of my knowledge the answers submitted in this Bid (and any supporting documentation) is correct. I understand that any misrepresentation will render my organization ineligible to participate in any future business activities with Britam Holdings Plc.

FORM COMPLETED BY:	
Name:	
Position (Job Title):	

Date:	
Telephone number:	
Email:	
Signature:	
Stamp/Seal	

FORM WITNESSED BY:	
Name:	
Position (Job Title):	
Date:	
Telephone number:	
Email:	
Signature:	
Stamp/Seal	

12.0 BRITAM SUPPLIER CODE OF CONDUCT

12.1 GENERAL

This Code is applicable to all Britam suppliers (hereinafter "Supplier" or "Suppliers") and their employees (be they temporary, casual or permanent) and sub-contractors throughout the world. Britam requires all Suppliers to conduct their business dealings with Britam in compliance with this Code and in compliance with all laws applicable to the Supplier's' business, wherever conducted.

By entering into business transactions with Britam, the Supplier agrees to abide by the terms of this Code and acknowledges that compliance with this Code is required to maintain the Supplier's status as a Britam Supplier. Britam shall have the right to terminate any Supplier's contract for failure to comply with the provisions of this Code. Britam recognizes that local laws may in some instances be less restrictive than the provisions of this Code. In such instances Suppliers are expected to comply with the Code. If local laws are more restrictive than the Code, then Suppliers are expected to comply with applicable local laws.

12.2 Provisions

In particular, Suppliers must comply with the following:

12.2.1 Relations with competitors

Suppliers will be required to comply with applicable antitrust or competition laws and will not engage in any restrictive trade practices. Suppliers will at all-time act in a manner that will uphold and encourage healthy competition.

12.2.2 Bribes, Conflicts of Interest, Gifts and other Courtesies

12.2.3 Bribes

Suppliers shall not make or offer bribes or payments of money or anything of value to any Britam employee or any other person including officials, employees, or representatives of any government or public or international organisation, or to any other third party for the purpose of obtaining or retaining business with Britam. For the avoidance of doubt Britam considers an act of bribery to include the giving of money or anything of value to anyone where there is belief that it will be passed on to a government official or Britam employee for this purpose. Suppliers are required comply with all applicable local anti-bribery laws.

12.2.4 Gifts and other business courtesies

Suppliers shall ensure that any expenditure incurred in relation to any particular Britam employee or government official is in the ordinary and proper course of business and cannot reasonably be construed as a bribe or so as to secure unfair preferential treatment. A general guideline for evaluating whether a business courtesy is appropriate is whether public disclosure would be embarrassing to the Supplier or Britam.

- (a) They are advertising or promotional materials having wide distribution e.g. calendars, stationery etc.; and
- (b) Acceptance of the gift does not violate any applicable law.

12.2.5 Conflicts of Interest

No supplier shall enter into a financial or any other relationship with a Britam employee that creates a conflict of interest for Britam. A conflict of interest arises when the material personal interests of the Britam employee are inconsistent with the responsibilities of his/her position with the company. All such conflicts must be disclosed and approval to the transaction given.

12.2.6 Compliance and implementation

12.2.7 Licenses and Returns

The Supplier will be required to obtain and renew, in accordance with any law or regulations all permits, licenses and authorizations required for it to carry out its business. In addition, the Supplier will be required to prepare and file any returns that it may be required to file under its incorporation statute, the Companies Act or applicable local or revenue legislation.

12.2.8 Taxation, Financial Integrity and Retention of Records

- a. The Supplier will comply with all revenue laws and will not evade tax.
- b. Suppliers will be required to maintain accurate and reliable financial and business records and shall not have any false or inaccurate accounting books or records related to Britam for any reason. Suppliers shall maintain all business records at the minimum in compliance with the provisions outlined by the Uganda Revenue Authority and/or local revenue authorities from time to time.
- c. When any government investigation or audit is pending or ongoing then Suppliers will not destroy any relevant records until the matter has been investigated and closed.

12.2.9 Violations

If a Supplier becomes aware of any known or suspected improper behavior by another Supplier in relation to their dealings with Britam or if a bribe or other inducement is requested from a Supplier by any Britam employee or any other person with the promise of influencing Britam's position as far as that Supplier is concerned or if the Supplier feels that a conflict of interests exists with one of Britam's employees then all pertinent details should be reported in confidence to the procurement@britam.com

CERTIFICATE OF COMPLIANCE

All vendors should sign the certificate of compliance as attached and return with their quotations/bids.

WE

HAVE READ THIS TENDER DOCUMENT FOR PROVISION OF ONLINE ENTERPRISE PHYSICAL SECURITY AWARENESS TRAINING SERVICES and agree with the terms and conditions stipulated therein.

Stamp and signature of the supplier

Name.....

Signature.....

Date.....

Signature of the witness

Name.....

Signature.....

Date.....

Company Stamp/ Seal